

## Feedback Survey

Thank you for taking the time to complete our feedback survey! We care about how you feel and would like for you to tell us how we are doing. Please take a few minutes to fill out the questions below.

Name of Cuyahoga DD Employee \_\_\_\_\_

Relationship:  Person Served  Family Member  Guardian  Other: \_\_\_\_\_

1. Does our staff treat you with kindness/respect?



Always



Sometimes



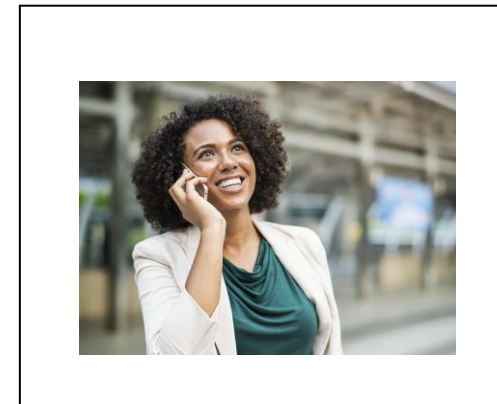
Never



2. When you contact our staff, how quickly do you hear back from them?

today    1-2    3-5    5+

Same day     1- 2 days     3-5 days     More than 5 days



# Feedback Survey

3. Does our staff help plan for what is important to you?



Always



Sometimes



Never



4. Are you comfortable talking to our staff?



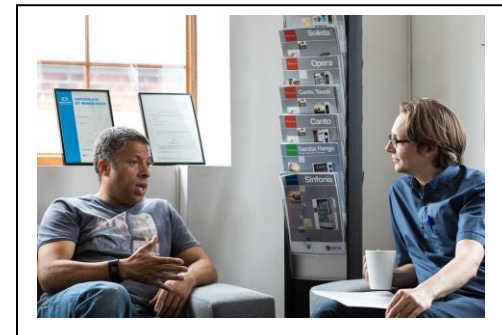
Always



Sometimes



Never



# Feedback Survey

5. Does our staff explain things in a way that you understand?



Always



Sometimes



Never



6. Is there anything else that you would like to share?

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If you would like to talk to someone about your experience with your SA, please call 216-931-7356, email the Service Excellence Coordinator at [Makrai.Bonnie@CuyahogaBDD.org](mailto:Makrai.Bonnie@CuyahogaBDD.org), or provide your contact information below:

YES! Please Call Me! Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_