

## Building an inclusive community— ALL means ALL

Cuyahoga County Board of Developmental Disabilities (Cuyahoga DD) believes all people deserve to have equal access to and be equal participants in all aspects of community life. This includes where a person chooses to live, learn, work and play. It requires all places in the community welcome people of all abilities and all backgrounds and provide opportunities for meaningful inclusion. This is **ALL means ALL**.



The criteria below provide guidance on actions businesses should take to ensure they are welcoming of all people and able to support their inclusion in all activities, programs and events. Upon meeting this guidance, Cuyahoga DD provides businesses with an **ALL means ALL** window/door decal (and an electronic copy) to highlight its commitment to inclusion. All means ALL businesses are promoted on our [Online Resource Guide](#) and other marketing efforts.

### All means All criteria:

Ordering or registration is simple. *(meet one of the below)*

- Online and in-person or telephone options are available.
- Website is easy to navigate and has accessibility features (for the hearing/visually impaired).
- Adaptive options are easy to find and included on printed materials and electronic platforms (i.e. website, social media platforms, etc.)

Business has a visible inclusion and/or accommodation statement. *(meet one of the below)*

- Statement is displayed on website, social media platforms and/or in the business' facility.
- Business has guidelines showing its commitment to building an inclusive business welcoming to people of all abilities.
- Business communicates ability to make accommodations to guests/customers.

Staff have completed customer service training on disability awareness/inclusion. *(meet one of the below)*

- Disability awareness training offered during staff orientation/training.
- Staff can support guests when accommodations requests are made.

The physical space and environment of the business is universally accessible. *(meet all)*

- Business has at least one ADA compliant accessible entrance and space.
- Business has at least one ADA compliant and wheelchair accessible bathroom.
- Business has ADA compliant parking.

The business has hired or has expressed a strong interest in hiring a person with developmental disabilities. *(meet one of the below)*

- Business has collaborated with or learned about the Cuyahoga DD workforce development/Employment Collaborative of Cuyahoga County.
- Business has not hired but has expressed a strong interest in hiring a person with a developmental disability.
- Business has hired one or more people with a developmental disability.