



NOVEMBER 2017 AGENCY PROVIDER TRAINING SCHEDULE

*** MUI and Overview training is offered twice a month. Agency providers have the option to register staff for a full day 8 hour session or for separate 4 hour sessions. RSVP is required for all trainings.

Anyone arriving more than 15 minutes late will be NOT BE ADMITTED and must reschedule.

If 10 or fewer people register for training, the session will be cancelled.

Attendees who are not registered will NOT be admitted and must reschedule.

RSVP is required for all trainings at least 5 days before the scheduled date. Please notify us of cancellations.

Please email to: provider.support@CuyahogaBDD.org or call Provider Support at 216-931-7474.

Training Topic and Description	Date and Time	Location	Target Audience	Training Hours
MUI - Incidents Adversely Affecting Health and Safety, Individual Rights and Health & Safety Alerts, responsibilities of staff, person centered planning, community integration, self- determination and self-advocacy. For full day attendees, lunch is on your own from 1 to 2 pm.	Tues, Nov., 7 (8:30 to 9 AM Registration) 9 AM to 1 PM RSVP by Nov. 3	William Patrick Day Services Center 2421 Community College Ave. Cleveland, OH 44115-3118	Agency provider employees **Required prior to first contact with individuals and Annually ***	4
OVERVIEW of supporting individuals who have DD, the provider's role in HCBS Waiver services, and Universal Precautions	Tues, Nov., 7 (12:30 to 1 PM Registration) 2PM to 5PM RSVP by Nov. 3	William Patrick Day Services Center	Agency provider employees ** Required prior to first contact with individuals ***	4
OPEN HOURS - by Appointment Only – Bring username & password for DODD & CCBDD	Mon, Nov., 6 Call for 216-931-7474 for your a ppointment	CCBDD ADMIN BUILDING	ALL Providers - 1:1 assistance with billing, DODD MSS and Data Warehouse & PST.	
OPEN HOURS - by Appointment Only – Bring username & password for DODD & CCBDD	Mon, Nov., 20 Call for 216-931-7474 for your a ppointment	CCBDD ADMIN BUILDING	ALL Providers - 1:1 assistance with billing, DODD MSS and Data Warehouse & PST.	
POSITIVE PRACTICES IN SUPPORTING INDIVIDUALS Anyone can get angry, frustrated, and upset. Do you support someone who has difficulty managing stress, frustration, and emotions? Do you know how you can help a person to calm down before the situation gets out of control?	Thurs., Nov. 9 10 am to 2 pm	Garfield Hts. Library	ALL – Independent Providers and Agency Employees	4
RISK MANAGEMENT Participants will learn how unusual incidents investigations can prevent repeat or more serious incidents from occurring. The presentation will include review of investigation strategies used by other service providers and group discussion of case studies including steps to take to immediately protect at-risk individuals	Weds., Nov. 15 10 am to 12 pm	Parma Library Powers Rd.	Agency Management and Supervisory employees.	

<p>PROVIDER COMPLIANCE Do you know how to prepare for a successful compliance review? Learn what to expect and what are your responsibilities.</p>	<p>Tues., Nov. 21 10 am to 12 pm</p>	<p>William Patrick Day Services Center</p>	<p>All – Agency Management and Supervisory employees and Independent Providers</p>	
<p>TRANSPORTING ADULTS Review of Non-Medical Transportation (NMT) Rule, service specific hiring and training requirements, service documentation and billing requirements.</p>	<p>Thurs., Nov. 30 10am - 2 pm</p>	<p>Parma SNOW RD Library</p>	<p>Training for NEW <u>NMT</u> certified Agency and Independent Providers and new management or supervisory employees.</p>	<p>4</p>

LOCATIONS

<p>BAY VILLAGE LIBRARY 502 Cahoon Road, Bay Village South of Cahoon Park near Wolf Road</p>	<p>BEACHWOOD LIBRARY 25501 Shaker Boulevard, Beachwood Corner of Richmond & Shaker Boulevard</p>	<p>CCBDD ADMINISTRATION BUILDING 1275 Lakeside Ave. E., Cleveland Next to Channel 3</p>
<p>CCBDD BIG CREEK CENTER 6149 West 130th Street Parma, OH 44130-1042</p>	<p>CCBDD WILLIAM PATRICK DAY SERVICES CENTER, 2421 Community College Ave. Cleveland, OH 44115-3118</p>	<p>CLEVELAND HEIGHTS LIBRARY Lee Road Branch, 2345 Lee Road Cleveland Heights</p>
<p>FAIRVIEW PARK LIBRARY 21255 Lorain Road, Fairview Park Just west of West 210th Street</p>	<p>GARFIELD HEIGHTS LIBRARY 5409 Turney Rd., Garfield Hts. 44125</p>	<p>INDEPENDENCE LIBRARY 6361 Selig Drive • Independence, Ohio 44131</p>
<p>MAPLE HEIGHTS LIBRARY 5225 Library Lane, Maple Heights</p>	<p>PARMA LIBRARY 6996 Powers Boulevard, across from the hospital</p>	<p>PARMA SNOW RD LIBRARY 2121 Snow Road Parma, Ohio 44134</p>
<p>VOCATIONAL GUIDANCE SERVICES (VGS) Training Center, 2235 East 55th St Cleveland</p>	<p>WARRENSVILLE HEIGHTS LIBRARY 4415 Northfield Road Warrensville Heights, Ohio 44128</p>	

